

Menu
Origin Connect

New connection request

Request details
Property details
Supporting documents
Licenced plumber
Natural gas installation
Natural gas appliances
Additional information
Account
Confirm request

Use this form to request an electricity or natural gas connection in ACT, NSW, QLD, SA, or VIC.

To complete this form you will need:

- contact and licence details of key contractors
- government work certification's
- signed account creation form for the end customer

Before you start

LPG customers - For new LPG connections visit [Origin LPG](#).

If you're not responsible for the account: The person who is going to be responsible for this account, must complete and sign a New energy account form (Download form for [Victoria](#), or for [ACT, NSW, QLD and SA](#)). After it has been signed, you much scan and attach the form to this connection request.

Property details

Property location

Menu
Origin Connect

New connection request

Use this form to request an electricity or natural gas connection in ACT, NSW, QLD, SA, or VIC.

To complete this form you will need:

- contact and licence details of key contractors
- government work certification's
- signed account creation form for the end customer

Before you start

LPG customers - For new LPG connections visit [Origin LPG](#).

If you're not responsible for the account: The person who is going to be responsible for this account, must complete and sign a New energy account form (Download form for [Victoria](#), or for [ACT, NSW, QLD and SA](#)). After it has been signed, you much scan and attach the form to this connection request.

Origin Connect
Search requests

John Smith
Jim's Plumbing Pty Ltd

Requests
Details
Messages

Requests
3
Draft requests
2
New messages
2
New request

OC2798753
IN PROGRESS
48 Pippin Grove
Maiden Gully VIC 3551
Electricity
Permanent Supply
Created 4/11/2018
Updated 5/11/2018
Details
Messages
Duplicate

OC2691442
IN PROGRESS
Lot 2024
48 Stockport Crescent
Thornhill Park VIC 3335
Electricity
Temporary in Permanent
Created 5/11/2018
Updated 5/11/2018
Details
Messages
Duplicate

OC2691442
IN PROGRESS
Lot 350
70 Kakadu Drive
Wyndahm Vale VIC 3024
Electricity
Temporary in Permanent
Created 30/10/2018
Updated 05/11/2018
Details
Messages
Duplicate

OC262603
COMPLETED

Lot 2024
48 Stockport Crescent
Thornhill Park VIC 3335
Request ID
2798753
Energy type
Electricity
Connection type
Temporary in permanent
Requesting company
JG King Homes Metro Pty Ltd
Status
In Progress
Origin Account Number
2798753
National Metering Identifier
Pending
Meter Service Order Number
Pending
Supply Service Order Number
Pending

The client signed new account request form has been added to this job via the online portal.
Cindy T, ANSA Homes Pty Ltd
28 Nov 2:26 pm
Thank you.
Kevin T, Origin
29 Nov 11:38 am
Thank you for uploading the Customer Consent Form. However, it needs to be resubmitted as it's incomplete and requires amendment.
Please make sure that the postal details is also filled.
Once this is done by the customer, please upload it here in the portal so we can proceed.
Kind regards,

Enter message
Send
Upload file

Menu
Origin Connect

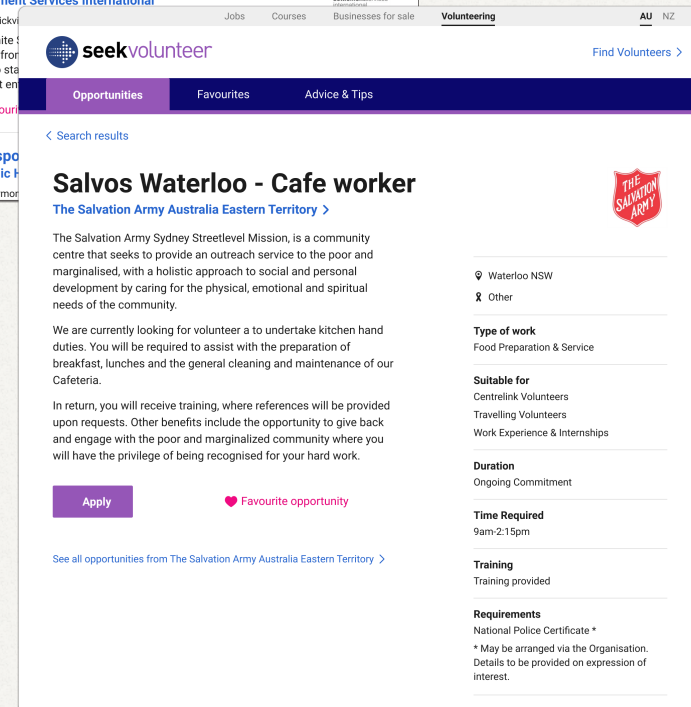
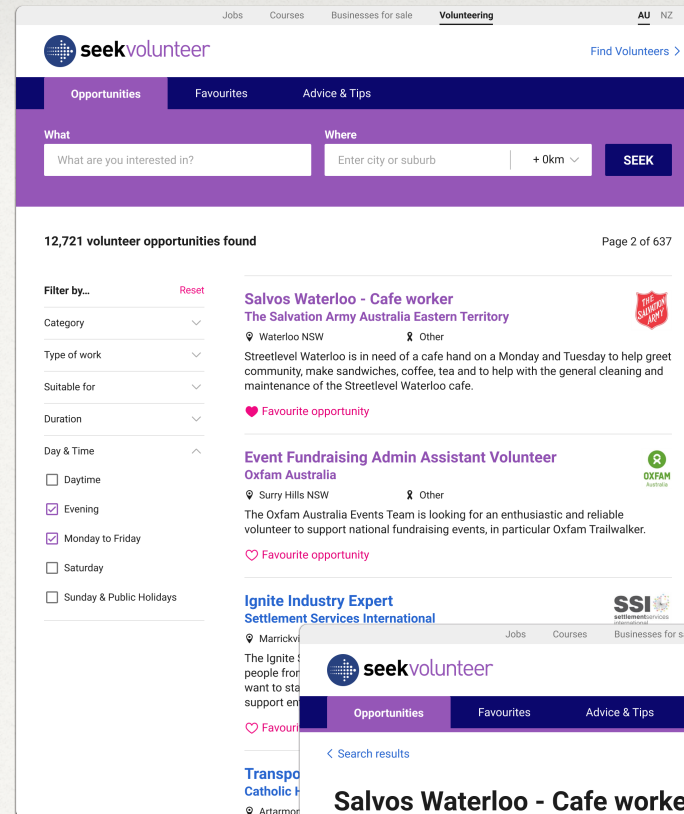
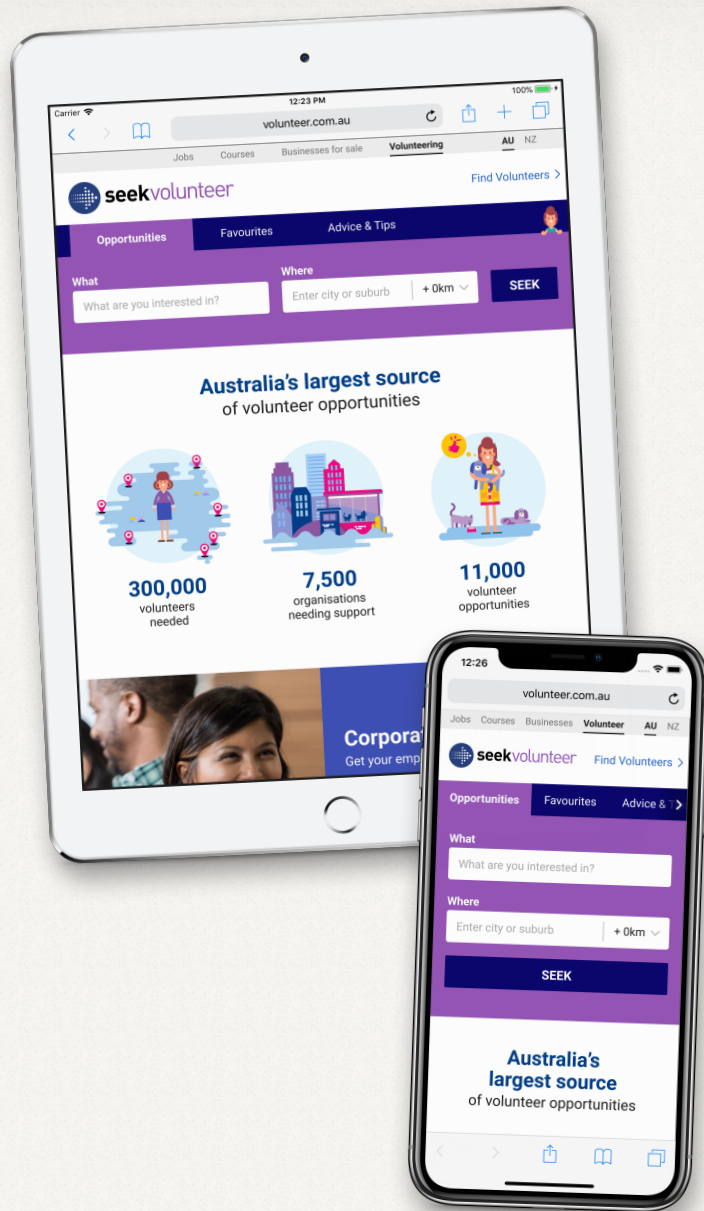
Search requests

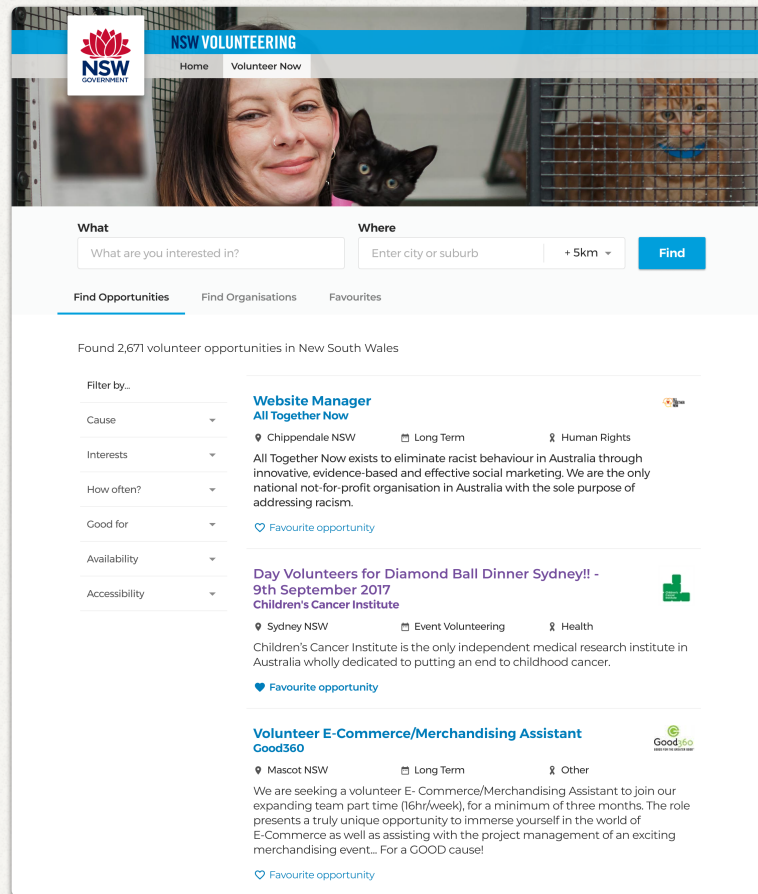
OC2798753
IN PROGRESS
48 Pippin Grove
Maiden Gully VIC 3551
Electricity
Permanent Supply
Created 4/11/2018
Updated 5/11/2018
Details
Messages
Duplicate

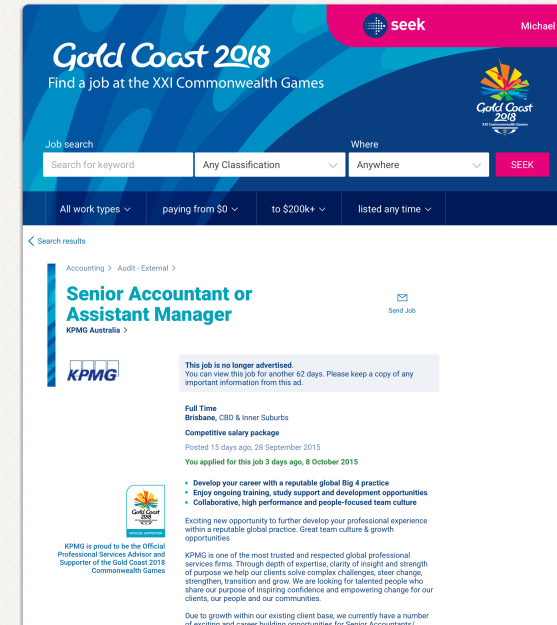
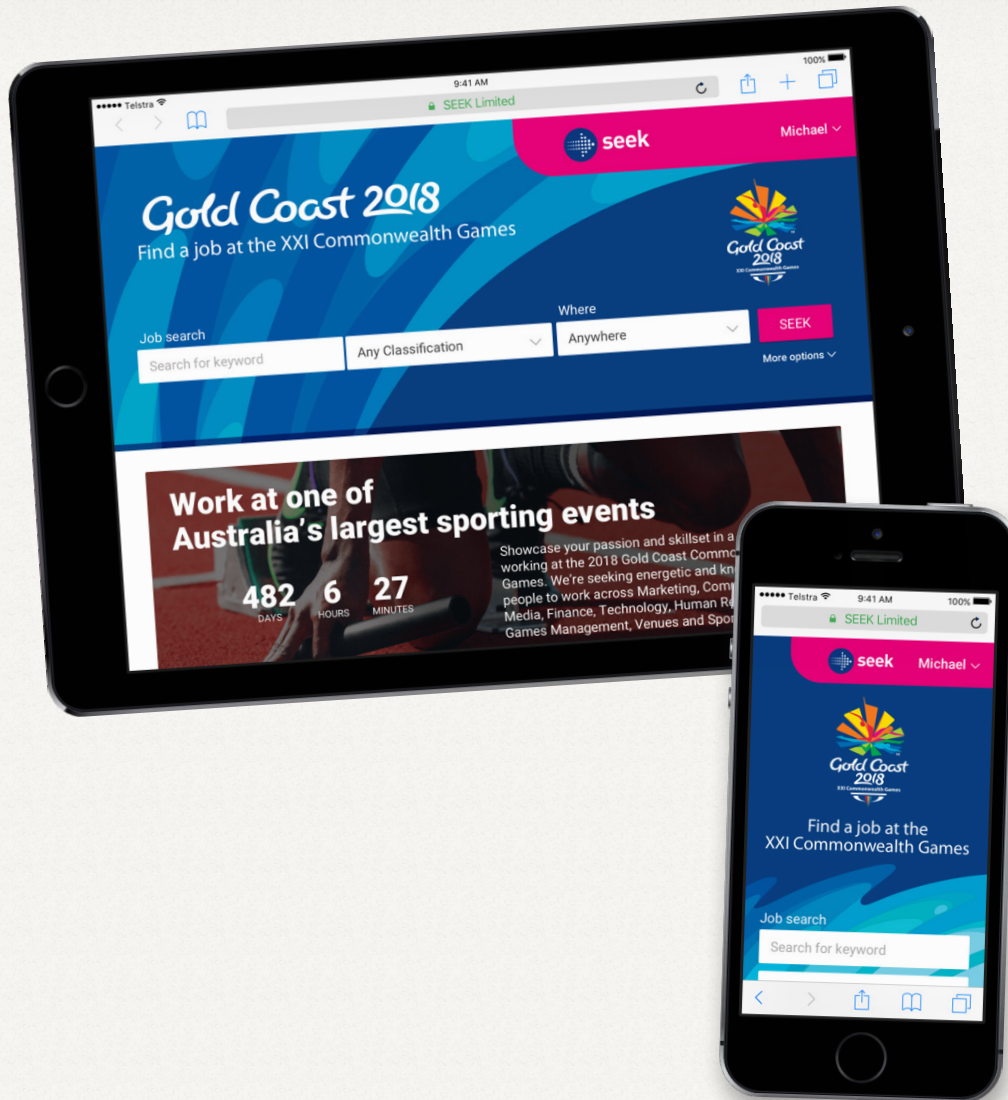
OC2691442
IN PROGRESS
Lot 2024
48 Stockport Crescent
Thornhill Park VIC 3335
Electricity
Temporary in Permanent
Created 5/11/2018
Updated 5/11/2018
Details
Messages
Duplicate

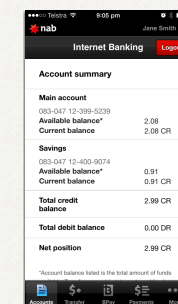
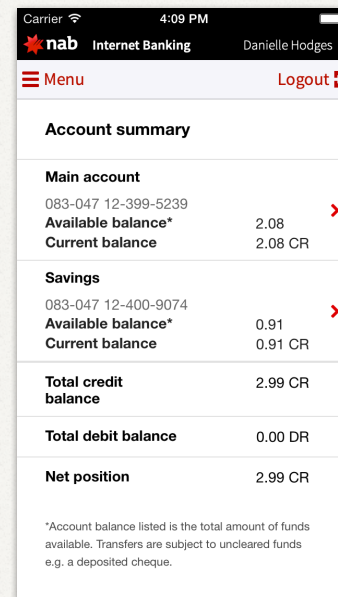
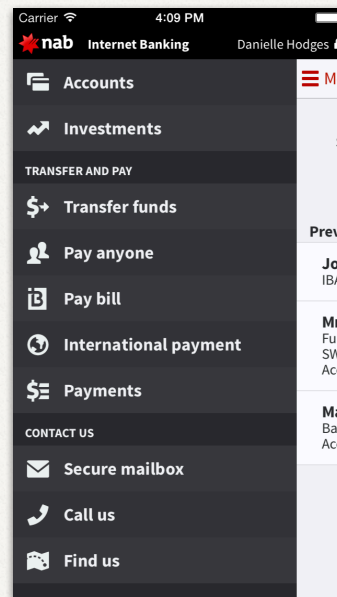
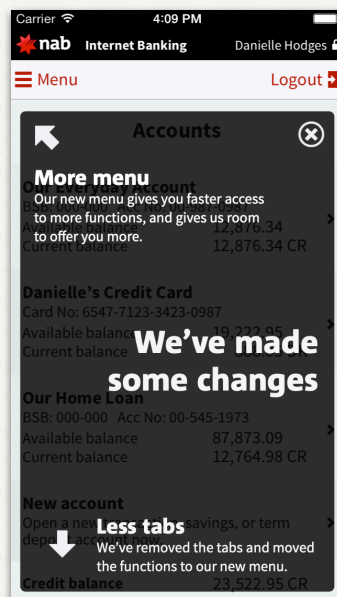
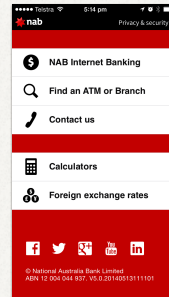
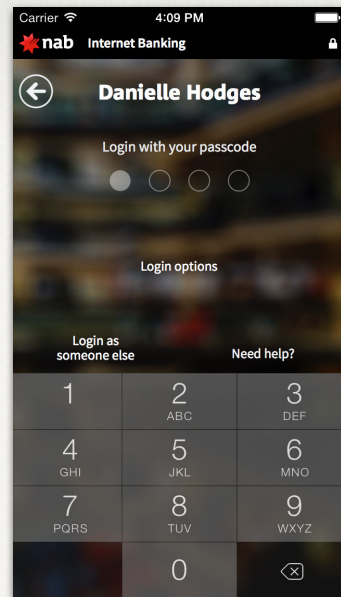
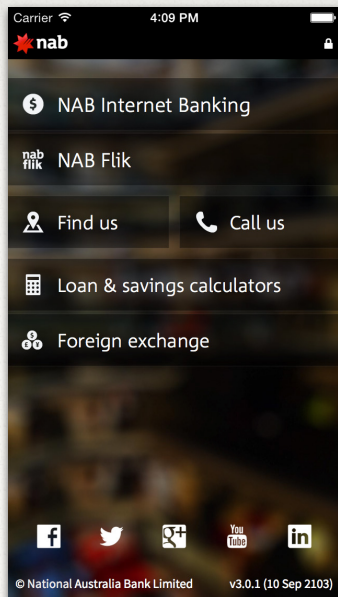
OC2691442
IN PROGRESS
Lot 350
70 Kakadu Drive
Wyndahm Vale VIC 3024
Details
Messages
Duplicate

+ New connection









NAB Mobile Banking International Payments
Real time rates variations
Tue Sep 24 2013

5. Confirm payment - International payment

Confirm payment

Pay: Jonathan Swift
Schalkwijkstraat 51
3512 KR Utrecht
Netherlands
IBAN: NL39 RABO 0300 0652 64

From: Our Everyday Account
BSB: 000-000 Acc No: 87-653-6488
Available: 12,876.34
Balance: 12,876.34 CR

Amount: 47.80 EUR

Exchange rate: 1 AUD = 1.2965 EUR
This rate will expire in 58 seconds

Payment fee: 10.00 AUD
-12.00 staff discount applied

Total: 122.00 AUD

Description: Happy Birthday Mum

Message to payee: Happy Birthday!!!!

Date: 29 Feb 2013

Frequency: Once only

Foreign bank fees: Take fees from the amount sent.

Authorise payment

5. Confirm payment - rate expired

Confirm payment

Pay: Jonathan Swift
Schalkwijkstraat 51
3512 KR Utrecht
Netherlands
IBAN: NL39 RABO 0300 0652 64

From: Our Everyday Account

5. Confirm payment - indicate

Confirm payment

Pay: Jonathan Swift
Schalkwijkstraat 51
3512 KR Utrecht
Netherlands
IBAN: NL39 RABO 0300 0652 64

From: Our Everyday Account

5. Confirm payment - future dated / nullified

Confirm payment

Pay: Jonathan Swift
Schalkwijkstraat 51
3512 KR Utrecht
Netherlands
IBAN: NL39 RABO 0300 0652 64

From: Our Everyday Account

5. Confirm payment - when real time rate makes payment too large

Confirm payment

Pay: Jonathan Swift
Schalkwijkstraat 51
3512 KR Utrecht
Netherlands

Warning: Sorry, the current exchange rate has made this payment too large for mobile NAB Internet Banking.

NAB Mobile Banking International Payments
New international payee - SWIFT-BIC
Tue Sep 24 2013

1. Select type of accounts details

New payee

Which account details do you have?

IBAN number

SWIFT-BIC code

Bank's address

Need a hand to find the right information?
View our handy guide to international payments

2. Enter account details - SWIFT-BIC code

Payee's account

Enter payee's account details

SWIFT-BIC code

Account number

3. Enter payee's details

Payee's details

Enter payee's details

Full name

Full address (no post office boxes)

4. Enter payee's details

Payee's details

Enter payee's details

Full name

Full address (no post office boxes)

5. Payee's currency

Payee's currency

Send recommended currency

EUR - Euro

Or select another currency

Search currencies

6. Confirm payee's full details

Confirm payee

Check details are correct

Nickname: Mr Holmes

Full name: Sherlock Holmes

Address: Schalkwijkstraat 51

NAB Mobile Banking International Payments
New international payee - IBAN
Tue Sep 24 2013

1. Select type of accounts details

New payee

Which account details do you have?

IBAN number

SWIFT-BIC code

Bank's address

Need a hand to find the right information?
View our handy guide to international payments

2. Enter account details

Payee's account

Enter payee's account details

IBAN number

SWIFT-BIC code

Account number

3. Enter payee's details

Payee's details

Enter payee's details

Full name

Full address (no post office boxes)

4. Enter payee's details

Payee's details

Enter payee's details

Full name

Full address (no post office boxes)

5. Payee's currency

Payee's currency

Send recommended currency

EUR - Euro

Or select another currency

Search currencies

6. Confirm payee's full details

Confirm payee

Check details are correct

Nickname: Mr Holmes

Full name: Sherlock Holmes

Address: Schalkwijkstraat 51

NAB Mobile Banking International Payments
Basic payment flow
Tue Sep 24 2013

1. Select to

International payment

Send money to an overseas bank account.

New international payee

Previous international payees

Jonathan Swift
IBAN: NL39 RABO 0300 0652 64

Mary Frankenstein
Bank: Rabobank, Netherlands
Account number: 12312341234

Mr Holmes
Bank: Rabobank, Netherlands
Account number: 12312341234

Search panel (more than 12 accounts, payees, etc.)

Search international payees

Jonathan Swift
IBAN: NL39 RABO 0300 0652 64

Active search field with clear button

Previous international payees

Jonathan Swift
IBAN: NL39 RABO 0300 0652 64

No accounts found.

2. Confirm payee's full details

Confirm payee

Check details are correct

Full name: Jonathan Swift

Address: Schalkwijkstraat 51
3512 KR Utrecht
Netherlands

IBAN number: NL39 RABO 0300 0652 64

Currency: EUR - Euro

Warning: We can't check the account or payee details match. Incorrect details will result in your money being paid into the wrong account and may result in the loss of your funds.

Edit payee

Payee's details are correct

3. Select from (showing selected option)

International payment

From account

Our Everyday Account
BSB: 000-000 Acc No: 87-653-6488
Available: 12,876.34
Balance: 12,876.34 CR

4. Payment details

Payment details

Pay: Jonathan Swift
IBAN: NL39 RABO 0300 0652 64

From: Our Everyday Account
BSB: 000-000 Acc No: 87-653-6488
Available: 12,876.34
Balance: 12,876.34 CR

Enter payment details

Amount to pay: EUR AUD

Estimated exchange rate: 1 AUD = 1.2965 EUR

Payment fee: Enter amount above

Estimated total: Enter amount above

Message to payee

Payment date: 29 Feb 2013

Frequency: Once only

Foreign bank fees: Additional fees are often charged by the receiving bank. Take fees from the funds sent. Charge fees to Our Everyday Account.

5. Confirm payment

Confirm payment

Pay: Jonathan Swift
Schalkwijkstraat 51
3512 KR Utrecht
Netherlands
IBAN: NL39 RABO 0300 0652 64

From: Our Everyday Account
BSB: 000-000 Acc No: 87-653-6488
Available: 12,876.34
Balance: 12,876.34 CR

Amount: 47.80 EUR

Exchange rate: 1 AUD = 1.2965 EUR
This rate will expire in 58 seconds

Payment fee: 10.00 AUD
-12.00 staff discount applied

Total: 122.00 AUD

Description: Happy Birthday Mum

Message to payee: Happy Birthday!!!!

Date: 29 Feb 2013

Frequency: Once only

Foreign bank fees: Take fees from the funds sent.

Authorise payment

6. Acknowledgement

Acknowledgement

✓ Your international payment was successful.

Status: Paid

Confirmation No: 09874567365362

Created: 29 Feb 2013

Pay: Jonathan Swift
Schalkwijkstraat 51
3512 KR Utrecht
Netherlands
IBAN: NL39 RABO 0300 0652 64

From: Our Everyday Account
BSB: 000-000 Acc No: 87-653-6488
Available: 12,876.34
Balance: 12,876.34 CR

Amount: 47.80 EUR

Exchange rate: 1 AUD = 1.2965 EUR

Payment fee: 10.00 AUD
-12.00 staff discount applied

Total: 122.00 AUD

Description: Happy Birthday Mum

Message to payee: Happy Birthday!!!!

Date: 29 Feb 2013

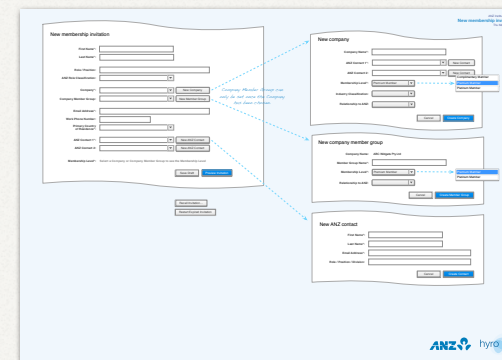
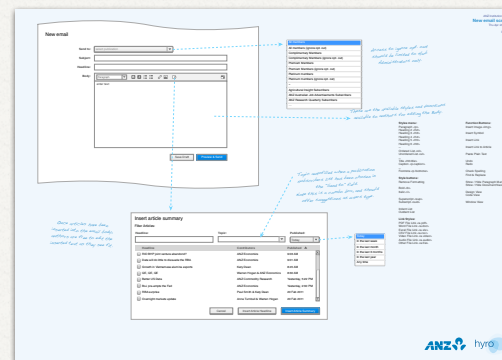
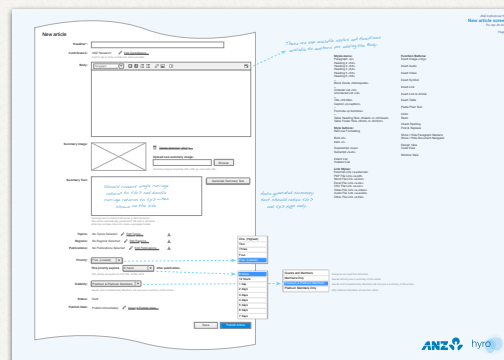
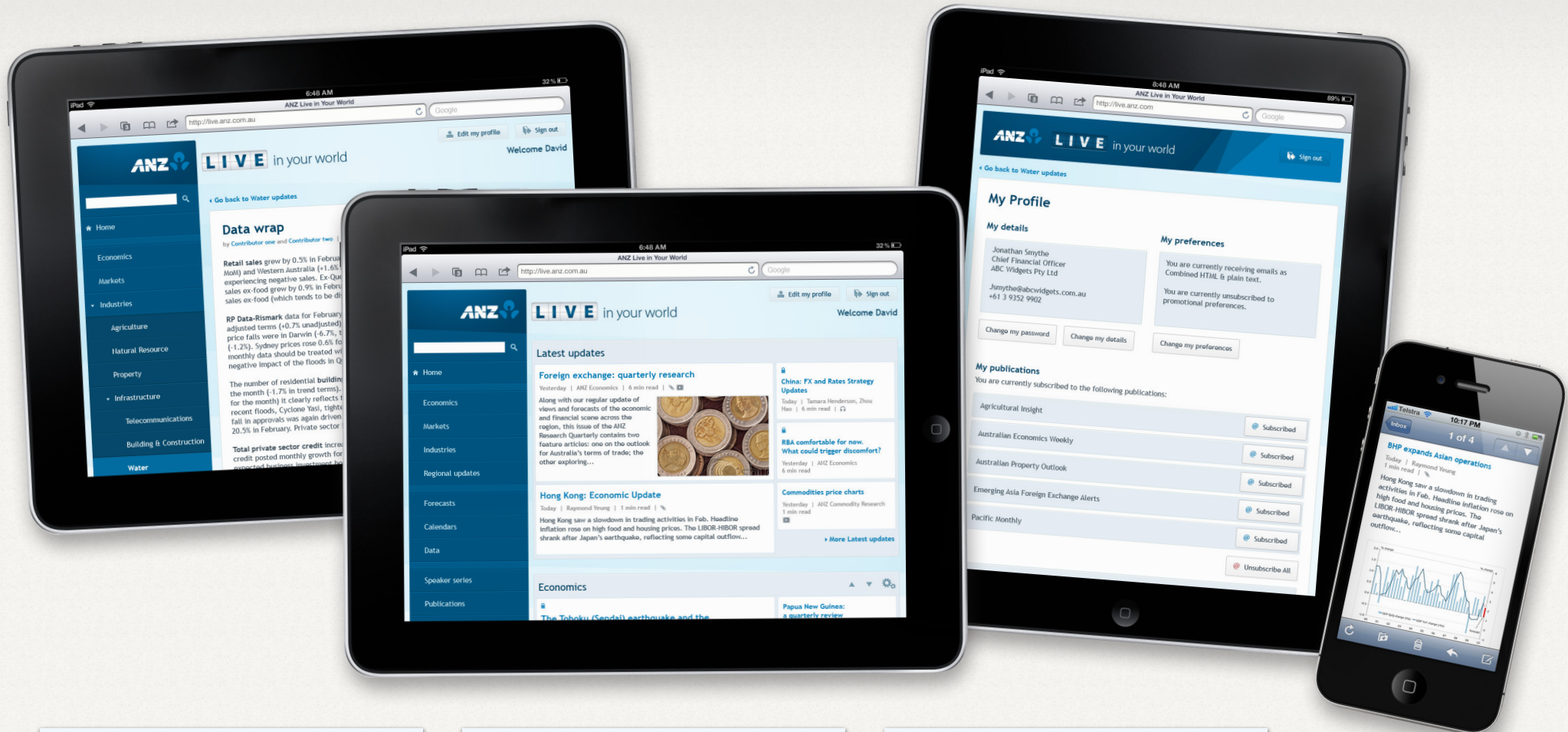
Foreign bank fees: Take fees from the amount sent.

Frequency and notifications are displayed when in use

Frequency: Every month
From 29 Feb 2013, until 1 May 2014

We need some focused help content outside IB to help customers get the right information before they start the process...

The search function should run in the browser, and be available for all of the selection lists (accounts, billers, payees, etc.). A server side search would be nice for non-javascript browsers.



Client
ANZ Institutional

Agency
Hyro / M&C Saatchi

Interaction & Visual Design

Chris McLay,
Emma Gangemi, & Angelito Lawang

© Australia and New Zealand
Banking Group Limited 2011